

# METROWEST MEDICAL CENTER

## 2015 Hospital Profile

Framingham, MA & Natick, MA  
Community, High Public Payer  
Metro West

MetroWest Medical Center is a for-profit community-High Public Payer (HPP) hospital located in the Metro West region. It is among the larger acute hospitals in Massachusetts. Between FY11 and FY15, MetroWest Medical Center's inpatient discharges decreased by 16.2%, compared with a median decrease of 9.5% among cohort hospitals. MetroWest Medical Center earned a profit in FY15 after operating at a loss each year from FY11 to FY14, and had a total margin of 1.5% in FY15, compared with a median total margin of 5.4% in its cohort.

### At a Glance

#### Overview / Size

Hospital System Affiliation:	Tenet Healthcare
Change in Ownership (FY11-FY15):	Tenet - 2013
Total Staffed Beds:	313, among the larger acute hospitals
% Occupancy:	47.3%, < cohort avg. (65%)
Special Public Funding:	Not Applicable
Trauma Center Designation:	Not Applicable
Case Mix Index:	0.92, > cohort avg. (0.87); < statewide (1.00)

#### Financial

Inpatient NPSR per CMAD:	\$9,717
Change FY14-FY15:	16.0%
Inpatient:Outpatient Revenue in FY15:	34%:66%
Outpatient Revenue in FY15:	\$129,673,613
Change FY14-FY15:	-10.5%
Total Revenue in FY15:	\$259,239,579
Total Surplus (Loss) in FY15:	\$3,874,506

#### Payer Mix

Public Payer Mix:	64.9% (HPP* Hospital)
CY15 Commercial Relative Price:	0.86
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA Harvard Pilgrim Health Care Tufts Health Plan

#### Utilization

Inpatient Discharges in FY15:	12,501
Change FY14-FY15:	4.9%
Emergency Department Visits in FY15:	22,870
Change FY14-FY15:	-64.3%
Outpatient Visits in FY15:	445,032
Change FY14-FY15:	133.5%

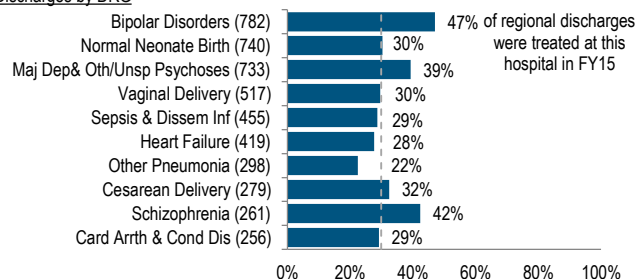
#### Quality

Readmission Rate in FY15:	15.8%
Change FY11-FY15 (percentage points):	-1.8%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	1.5%

### Services

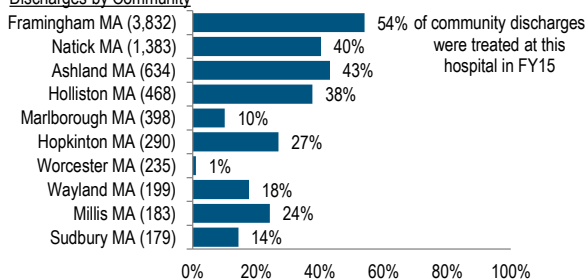
What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

#### Discharges by DRG



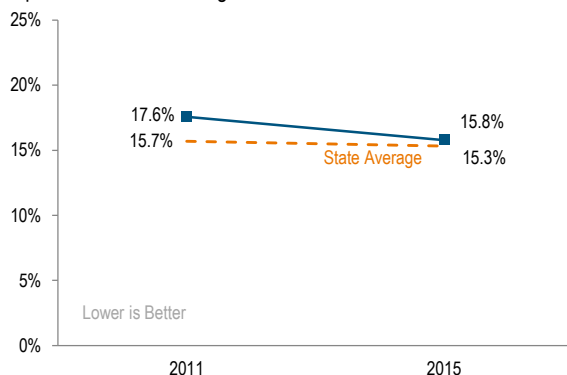
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

#### Discharges by Community

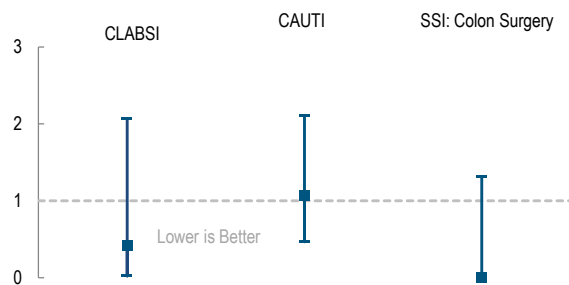


### Quality

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

## 2015 HOSPITAL PROFILE: METROWEST MEDICAL CENTER

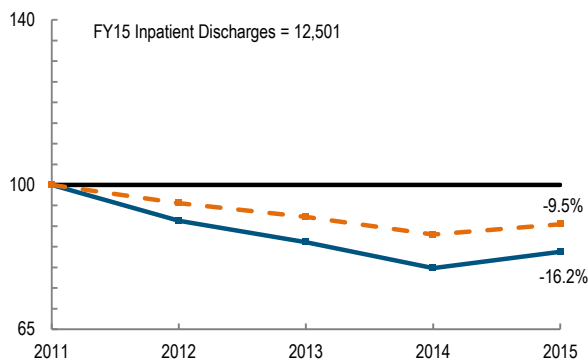
Cohort: Community, High Public Payer

Key:

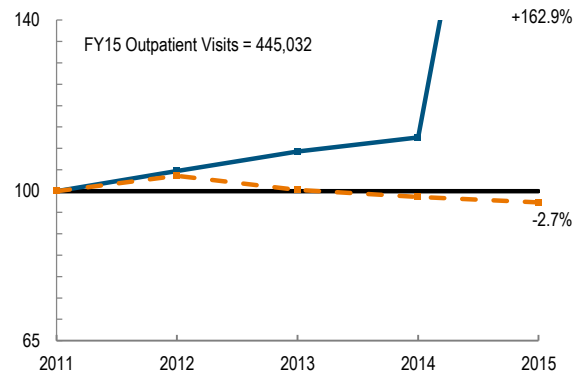


### Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

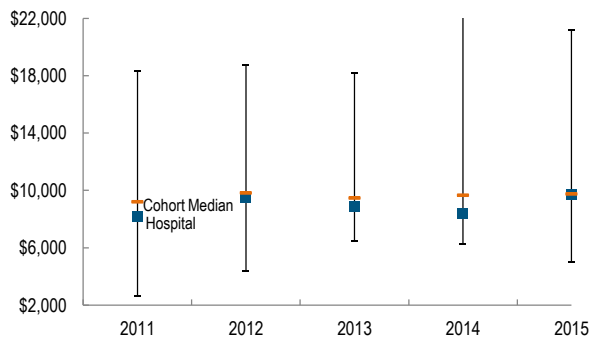


How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

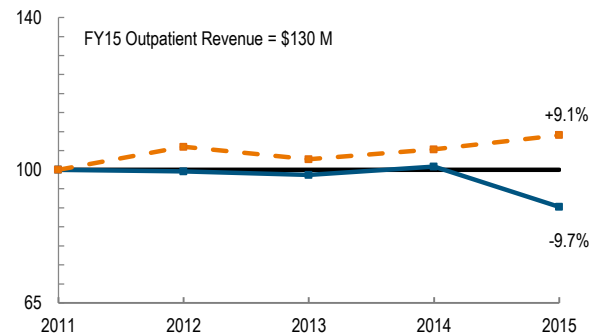


### Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



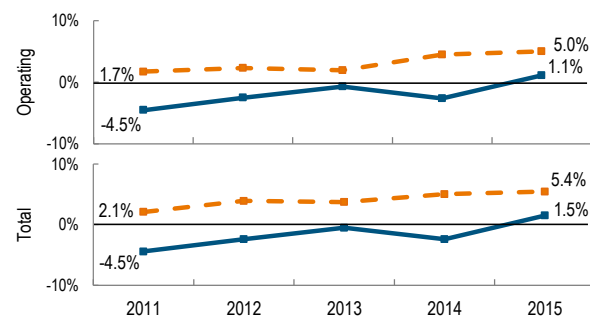
### Financial Performance

How have the hospital's total revenue and costs changed between FY11 and FY15?

#### Revenue, Cost, & Profit/Loss (in millions)

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 256	\$ 259	\$ 256	\$ 249	\$ 258
Non-Operating Revenue	\$ 0	\$ 0	\$ 0	\$ 1	\$ 1
Total Revenue	\$ 256	\$ 259	\$ 256	\$ 249	\$ 259
Total Costs	\$ 268	\$ 266	\$ 257	\$ 255	\$ 255
Total Profit (Loss)	\$ (11.4)	\$ (6.3)	\$ (1.4)	\$ (6.0)	\$ 3.9

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.